

SafetyNet

the monthly Telecommunications newsmagazine
for Warren County Public Agencies

February 2012

COVER IMAGE

EMA's Disaster Drill
at Urbancrest Baptist

*VZ Access improvements on
your MDC desktop!*

Grab your
**Telecom
Training
DVD**

A letter from

Nixle

Mandatory
MDC policy

**Who is your
agency's
ePCR System
Administrator?**

Mason FD gets RAD!

811

Know what's Below!

**Promotions &
Retirements**

WHAT TRAINING DO YOU WANT?

WHAT TRAINING DO YOU NEED?

As the Telecom Trainer, it's my job to spend 40 hours per week figuring out what I can do to educate you, our customer, on the various Telecom equipment pieces.

What will make a portable radio easy to understand and exciting? How can we communicate all the things an officer can do from the MDC, instead of asking for it from dispatch? *What will capture the reader's eye and get them to flip through the monthly SafetyNet?*

Telecom equipment is extremely useful IF & ONLY IF you are educated on all the capabilities!

We're approaching the one-year mark of offering video training, available online 24/7 for police and fire departments alike. This was in response to the request for quick, easy-to-breeze-through videos that

could be watched on your own time, as classroom trainings are very difficult given your scheduling.

message
from
the
train
er

But the response has been less than stellar with only 2-3 video views per person...

we have over 40 videos on YouTube, Facebook, the FTP site, and now DVDs.

So as we enter this new year, Telecom wants to know how to best serve and train you.

What do you want?

What do you need?

Classroom training?

Visits to your department?

More DVDs?

Clarification on the existence of our Facebook and YouTube Sites?

Hardcopy user guides?

YOUR TRAINING IS IN YOUR HANDS and it will only get better and more effective if we hear from you.

I want to spend my time developing training that you want to use. So tell me and the rest of Telecom what you want and we will gladly make it happen.



SafetyNet Publisher / Telecom Trainer
Allison Lyons 513.695.2802
allison.lyons@wcoh.net 4T62



New Verizon Wireless Features

Warren County Public Safety Network
Supported by Warren County Telecommunications

CHASSIS ID:	TCTEST
CHIP CODE:	TCTEST
MDC ID:	TCTEST
CAD Call Sign:	(does not exist)
VTEK Version:	5.02.0053.8B
SOE VERSION:	3.7

Need Help? Call x4357 (HELP)
Press 3 for CAD/RMS
Press 4 for DST - MDC related problems
Press 5 for Radio Systems
Press 6 for Telephone Systems
Press 9 for Dispatch Center
If no answer please leave a message

Easier to use “minimum view” - *New look of the VZM manager* - Easier to read and use “Connect” and “Disconnect” buttons - *Quicker response and recovery on dropped card connections* - Better reset options on a hung aircard to prevent MDC reboots - *Available signals and their strength*

New Reset Options

1. Click “Menu” --> Options --> Detect Device (Previously “Run Wizard”)
2. Click “Menu” --> Options --> Activation
3. When aircard hangs or freezes (solid blue) --> Click the red X in upper right of VZM box --> Double click “VZAccess Manager” on desktop to reopen application.
4. If steps 1-3 fail --> Click “Start” --> Shutdown --> Log off mdc_user; “OK” --> When Login box appears press “Enter” or “OK” to log back in

NEW POLICY YOU MUST FOLLOW

MDC SECURITY COMPLIANCE POLICY

During 2011 new security patching and anti-virus servers were brought online to keep the MDCs in Warren County up to date and compliant with Criminal Justice Information System, CJIS, requirements as well as security best practices.

2 WEEKS MDCs must be turned on and connected to the VPN (logged in with token) at least once every 2 weeks for at least an hour to properly receive updates.

3 WEEKS If 3 weeks have gone by without the MDC connecting to the network, your agency will receive a notification that you have an out of date MDC.

4 WEEKS After 4 weeks of not connecting, the out of date MDC will be placed in quarantine and no longer be able to connect to any system until it is brought to Warren County Telecommunications, Data Systems Team for maintenance.

This policy will go into effect immediately. Notifications for out of date MDC's will be sent out, allowing agencies to have a chance to log them in for updates. If after the notification, the status of an out of date MDC does not change, quarantine will go into effect.

FRMS

If your agency has not already done so, confirm your FireRMS System Administrators with Paul Bernard. We are beginning a FRMS upgrade with **64 new features** prior to deploying ePCR that will require communication and training. Keep your eyes peeled for material on the FRMS changes.

Hey Fire Chiefs! Who will be your ePCR System Administrator?

(disregard if you've already sent your contact's information to Paul Bernard)

In preparation for the ePCR project we need to know who will be your agency's ePCR System Administrator (preferably 1). This person will:

- attend all workgroup sessions and trainings during planning, deployment and production,
- act as the liaison between your agency and Telecom or Zoll,
- become your ePCR subject matter expert.

We will create an email distribution group with these persons that we will use to communicate all ePCR

correspondences. In most cases we will also cc: the Chiefs as usual courtesy.

Please send your ePCR Administrator's name, email, and numbers to Paul.Bernard@wcoh.net

ePCR



Dear Colleague,

During the past few weeks, the Nixle team implemented changes to its alert system. These changes are designed to make Nixle alert messaging fully compliant with Common Alerting Protocol (CAP).

CAP is a standardized method for relaying emergency information across multiple warning systems, allowing alerts from different agencies to be received in the same format.

Adopting CAP will mean some changes in the Nixle publishing process. Alert messages will require both SMS and Email/Web Message fields to be filled out. We'll also ask for additional information, such as level of urgency, to be entered before sending alerts out across our network. While this means some extra work for agency users, these changes have the potential to help your most important messages reach an even wider audience.

Please note: CAP will only affect alert messages. Nixle Advisory and Community message publication will remain the same.

Beginning on Thursday, January 12th, you should have started seeing the following new fields when creating alerts:

- **Urgency (required):** Allows you to inform residents of how quickly they should take action after receiving your alert.
- **Certainty (required):** Here you can indicate if your alert is currently occurring, will occur or is likely to occur in the future.
- **Category (required):** By choosing a category, you specify the type of alert you are sending.
- **Event Description (required):** Gives you the ability to summarize the subject of your alert.
- **Instructions (optional):** Let's you inform your recipients of specific actions to take after receiving your message.
- **Updates (optional):** Updates let you easily send new information regarding a previous alert message.

We appreciate your patience during this time and look forward to serving you and your residents even better in 2012.

Best Regards,
The Nixle Team



Chiefs,

We have two departments advising they have personnel not receiving their CAD pages. This seems to only be affecting Verizon SMS (text) messages. Everything on our end appears to be functioning properly and county personnel are receiving text (SMS) messages through Verizon. We believe this may be an issue with Verizon in a limited area but we are having a hard time tracking this issue down. To help isolate the issue, we are requesting input with the following:

- Does your agency have anyone not receiving CAD pages currently?*
- What carrier are they with?*
- In what location are they not receiving text messages?*
- In what location do they receive text messages?*
- Can they receive text messages from other sources other than CAD?*
- Can they receive MMS messages and not SMS messages?*

You don't need to answer these questions for every person on your department. Just personnel having any issues. Thanks for your help with this issue, Paul Bernard

THE RUN



Mason FD gets RAD

The City of Mason Fire Department has acquired two new medical monitoring devices, The RAD-57, which will help *aid in the detection of a person with carbon monoxide poisoning*. Carbon monoxide is a colorless, tasteless, odorless gas that is difficult to detect and can mimic signs and symptoms of the flu, thus making it difficult to diagnose. This non-invasive device analyzes the amount of carbon monoxide in the patient's blood stream through eight different wavelengths of light. *A simple clip is placed on the patient's finger to obtain this reading.*

The RAD-57 will be used as part of our routine assessment of all patients because carbon monoxide can present as so many other illnesses. If we discover that someone was exposed to carbon monoxide, this finding will prompt us to locate the source of that carbon monoxide. *This allows us to be proactive in preventing further exposures to dangerously high carbon monoxide levels in the home, work place, or other environments,* thereby preventing other illnesses.



This device will also be used during firefighter rehab on structure fires or other hazardous incidents. It is very easy for firefighters to be subjected to elevated levels of carbon monoxide while performing their job. This is an excellent device to have so that we will know if they are exposed and in turn get them the treatment they need quickly.

The RAD-57 is a tool that gives us new information about our patients that we have never had access to before. *Greatly improving the care of our patients and firefighters and accelerating their reception of potentially lifesaving treatment is our goal and the RAD-57 couldn't be a better tool to help make this happen.*



Change In Guard At Deerfield Twp Fire Rescue

Submitted by Lt. Patrick Strausbaugh

Deerfield Township Fire Rescue has a new Battalion Chief, Mark Miller, whose promotion was officially approved at the December 14, 2011 Trustees meeting. Miller's promotion comes after a vacancy left by Battalion Chief Jerry Gooden. "We are very pleased to have Miller on the command staff. His experience and knowledge is a great asset to this department," states Chief Chris Eisele.

Battalion Chief Miller began his fire service career 17 years ago with the City of Forest Park Fire Department in Hamilton County, later promoted to Lieutenant in 2007. His service with Deerfield Township began in August 1999 as a part-time Firefighter/Paramedic. In March of 2008, Miller was promoted to full-time Captain.

Not only did he graduate from the University of Cincinnati in early 2010 with a Bachelor of Science Degree with honors in Fire Science, but he also holds an Associate's Degree in Fire Service Leadership from Cincinnati State Technical College. On top of being a learner, he's also an educator, serving as an adjunct instructor for Bowling Green State University and sitting on the Hamilton County Hazardous Materials Team.

Amongst holding several command and leadership certificates, Battalion Chief Miller is also certified as a Firefighter II, Paramedic, Fire Safety Inspector, Fire Instructor II, Fire Officer II, Rescue Technician and Hazardous Materials Technician.

WCCC New Adult Education Public Safety Services Coordinator



Kim Fladung has spent the last 33 years with the Reading Fire Dept, retiring as Assistant Chief. He graduated from Wyoming High School and earned his Fire Science Technology degree at the University of Cincinnati.

Fladung holds certifications in Firefighter II,

Paramedic, Firefighter and EMS instructor, and Fire Inspector. He began his career in the fire service at age 14, as a Cadet at the Wyoming Fire Department with his father, a volunteer firefighter who retired as Chief at Wyoming.

He is responsible for Adult Education Workforce Training for Firefighter, CPR and the Police Academy and can be reached at 513-932-8145 ext. 5225, or email Kim.Fladung@mywccc.org.

Mr. Fladung is married to Claudia and they have two children, Jessica, a 911 Dispatcher for Hamilton County, and Drew, a sophomore at Xavier University majoring in Sports Management.

Mason's Original Station 51 is No More

You may remember SafetyNet's May Issue where we urged you to save Mason's historic downtown fire station. In a turn of events, Station 51 was torn down due to safety hazards identified by Mason's own fire department.

While there were proposals to art galleries and community centers to inhabit the space, concerns about driver visibility, electrical issues and even asbestos sealed this building's fate. But don't think that the city of Mason is being completely insensitive to the memories of the building - the historical society was involved in removing anything of artifact-value and firefighters have removed anything of emotional value. Mason's Mayor, Don Prince even recognized that citizens would probably grab a brick after the demolition to satisfy their nostalgia fix.

The current plan is to turn the site into additional parking - let's just hope this draws more traffic to the downtown area and even better, **s p u r** new businesses to fill empty store fronts so the people who parked those cars have somewhere to walk to.



THE RUN



Special Thanks to Hamilton Twp Fire Rescue

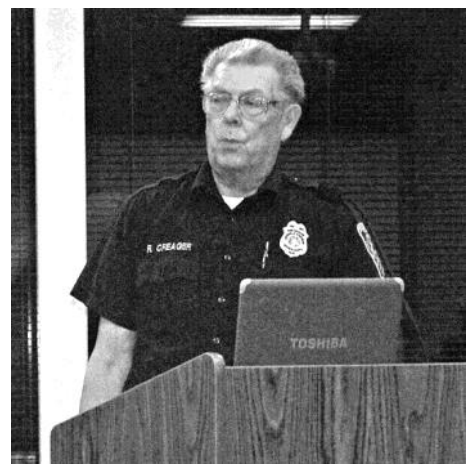
An unexpected snag happened on Wednesday, January

25th when a tower crew was working at the Zoar Tower site. Their work truck got stuck in the soft ground and

rather than causing the tower crew to pay a wrecker, Station 77 was called out since they have a truck with a winch.

Check out some screenshots from Zoar Tower's video camera.





Deerfield's Russ Creager retires after 38 years of service

Submitted by Lt. Patrick Strausbaugh

Creager began his fire service as a volunteer in 1973 when he was one of the first to staff the newly built station. "I never imagined being a firefighter, let alone chief, as I watched the station being built," reminisced Creager. Chief Dick Fussner approached Creager and convinced him to attend classes to be certified as a firefighter. Creager agreed and set into motion what would be a long and distinguished career serving Deerfield Township.



Creager (left) with Chief Eisele.

Station 57 was built to serve the residents in the southern part of the township as a second station for Mason's private fire company. "We didn't have any apparatus at the station after it was built, we just met there and hopped in a pickup truck to go to the fire," recalls Creager, "We did the best we could with what we had." Before too long an engine was borrowed from the north station and simply never made its way back. This was one of Creagers' most memorable lessons that still holds weight today. "We are a public service and they expect us to put water on the fire."

Creager climbed the ranks as a Lieutenant, Captain and eventually Chief of the Mason Volunteer Company in 1984, an elected position. His tenure also included the position of President on the Board of Directors while the fire department was a private company. Among his many accomplishments during the two years Russ served as Chief, he ordered a new fire engine. This 1984 Sutphen remained a front line apparatus for 16 years. When the third Deerfield Township Fire Recue station was built in 2000, the Sutphen became a back up unit until 2007 when it was donated to the Warren County Career Center. Creager's legacy was used to teach new

firefighters until it was sold to Fire House Grill in 2009 completing its uncommonly long 25-year life cycle.

Dedicated to serving those around him, Creager saved people from the Sky Lift accident at Kings Island when high winds broke the cable suspending the lift and stranded those on board 75 feet in the air. "We had just purchased the aerial truck less than a month prior to the accident," claims Creager. He was also there for the lion attack and elevator rescue on the Eiffel Tower.



Creager with family and Deerfield Township Trustees

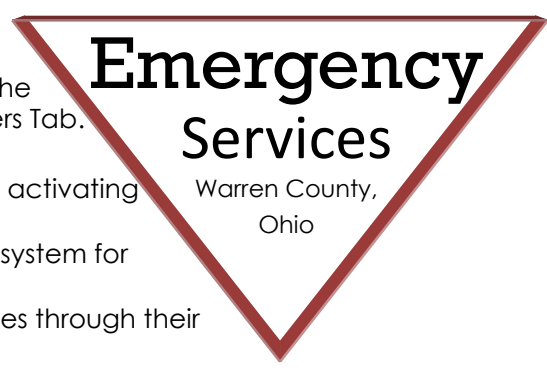
Retiring from his full time job at the BWC in 1998, Creager also stepped down from his role as an active firefighter citing declining vision not lack of passion for the job. Deerfield Township Fire Recue then hired Creager on part-time and assigned him with making the map books and pre-plans. Today the maps and building pre-plans used in the front line apparatus are the most comprehensive in the county.

Plans after retirement? "I'm going to see the rest of the country in my camper," states Creager, "spending time with my five children and nine grandchildren." Chief Eisele states, "He will be missed greatly but his presence will be felt for a lifetime."

Russ was commemorated at the January 3, 2012 Trustee meeting then celebrated at his retirement ceremony on January 13 at the Snyder House in Cottell Park.

Changes to Centracom Radio Application in Dispatch

- Pager icons (buttons) have been updated to match the tone name in CAD. The Backup Pager Tab has also been updated to match the changes on the Pagers Tab.
- Wayne Twp now has a Knox Box in Brush-91 labeled as "B91 Knox".
- Added pager icon 16FIREGW, sending our 16FIRE tones through their Gateway activating their voice pagers for when Franklin dispatch is down.
- Added pager icon 16FIREVHF, sending Franklin's fire tones over their VHF radio system for when Franklin's radio system is down.
- Added pager icons 41FIREGW and 41EMSGW, sending our 41FIRE or 41EMS tones through their Gateway activating their voice pagers for when Lebanon dispatch is down.
- Added pager icon 41FIREVHF, sending Lebanon's fire tones over their VHF radio system when Lebanon's radio system is down.
- The errors we were seeing when dropping the CNTY ALL CALL tone has been fixed.



Emergency Services

Warren County,
Ohio

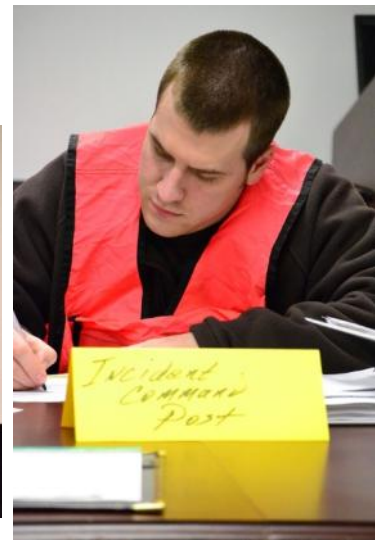
There will be more info in reference to changes to Lebanon and Franklin tones. Let CAD/RMS know if you have questions.

WCEMA partners with Enterprise Products for a Tabletop Disaster Drill

Urbancrest Baptist Church opened its doors to 60+ Emergency Services professionals including Warren County Public Safety agencies, Warren County Emergency Services, Warren County Telecom, Warren County Engineer's Office, The Red Cross, Bethesda Hospital, Enterprise Products and its consultants, and several other organizations that would be called in the event of a true disaster.

The Scenario: a tank holding 5.8 million gallons of fuel ruptures at Enterprise Product's site in Turtlecreek Township.

The Exercise: Incident Command was established, a Public Information Officer was chosen, neighborhoods were evacuated, Red Cross shelters were set up, and several other real-life actions that will take place if such a disaster ever occurs at Enterprise.



SafetyNet Search

NGNUDALFM IKM
PCCREAGER RPO
RGMBDP CSCSAC
OIDAOECIMEEA
METNEMERITER
OABCLOFPLIGT
TBRRXHDRLOS
IEAEIEAEERLE
ORDSNAATRMEC
NOITATSNO SAM
ENOHPLETDVD
VALENTINEDIG

urbancrest
centracom
enterprise
EMA
promotion
retirement
miller
creager
kim fladung
mason station
nixle
FRMS
ePCR
DVD
Data
Radio
CAD
Telephone
Dig
Valentine
home



Hey Parents! Need a safe place for your 6-12 year old child on snow days?

Take them to the Mason Community Center!

Snow Day Camp takes place from 9am-5pm whenever the Mason City School District cancels classes due to inclement weather. Each snow day will feature group games, crafts, sport activities, a movie, and swimming.

Please pack a full lunch, refillable

water bottle, plenty of snacks, extra clothing, gym shoes, swimsuit, and towel for your child. For same day announcements, registration begins at 5:30 AM or when the announcement is made, whichever is later. If announced the night before, early registration online is available. To register call 513.229.8555 or register online at www.imaginemason.org for activity 433807. Space is limited to the first 30 registered participants.



SNOW DAY CAMP DAILY FEES:

- \$19 - MCC Premier member
- \$22 - MCC Basic member
- \$28 - Mason resident
- \$33 - non-Mason resident

cool video for your kids!



A great reminder for children and adults alike, **call 811 from anywhere in the country a few days prior to digging**, and your call will be routed to your local One Call Center. Tell the operator where you're planning to dig, what type of work you will be doing and your affected local utilities companies will be notified about your intent to dig. In a few days, they'll send a locator to mark the approximate location of your underground lines, pipes and cables, so you'll know what's below - and be able to dig safely. Remember, always call 811 before you start any digging project! You'll avoid injury, expense, embarrassment - and a very inconvenient day in the dark.



Know what's below.
Call before you dig.

1
7
11
12
15
17
19
25
26

Mason New Resident Coffee 10:30am
at Mason Community Center
6050 Mason-Mont Rd refreshments / tour /
complimentary one-day family pass

Harlan Twp
Trustee Meeting
Admin Andy Mitten
513.877.2727



Springboro Park Board Meeting 7pm (First Wed of month) 937.748.4343

Waynesville The Balanced, Fit, and Flexible Rider Clinic Part 1
12-5pm \$100 937.307.4174 277 Miami Street
www.sunshinetherapeutics.com

Waynesville Gourmet Valentine Dinner
5-8pm at Cobblestone Village 10 N Main St.

Waynesville
Valentine Brunch!
10am-3pm
Cobblestone Village
10 N. Main St.



Waynesville
Couples MFR Stretching at Sunshine Therapeutics
6:30-8pm
\$25/couple

Harlan Twp Trustee Meeting Admin Andy Mitten 513.877.2727

Waynesville Sacred Circle with Diana Rankin at Sunshine Therapeutics 6:30pm

Waynesville Restorative Yoga
Sunshine Therapeutics 6:15pm
\$15 pre-registration required

Massie Twp Ladies Auxiliary
2-3:30pm at Government Ctr

Waynesville Pancake & Maple Syrup Brunch 9am-2pm
@ Caesar Creek Pioneer Village
Try our homemade maple syrup with pancakes,
sausage, coffee, milk and hot chocolate.
Daily tours of the Sugar Camp 10am-1pm



Public Safety **Meetings & Events**

February 2012

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 FCWG 9AM	2 WCFCFA 6:30PM <small>Groundhog Day</small>	3	4
5	6	7 WCPCA 10AM	8	9	10	11
12	13	14 <small>Valentine's Day</small>	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29			

CAB Communications Advisory Board - 1st Wednesday of odd Months 9AM Commissioner's Room 406 Justice Dr.

WCFCFA Warren County Fire Chiefs Association - 1st Thursday of Month 6:30PM Franklin City Fire Department

FCWG Fire Communications Workgroup - 3rd Thursday of even Months 9AM EOC 500 Justice Drive (basement)

WCPCA Warren County Police Chiefs Association - 1st Tuesday of Month 10AM Sheriff's Office 550 Justice Dr.

LCW Law Communications Workgroup - Quarterly 9AM EOC 500 Justice Drive (basement)

CART Court & Records Team - Quarterly Time Varies EOC 500 Justice Drive (basement)

